

Background

Under the guidance and overall Supervision of the Regional ICT/LAN manager, the intern will support the ICT department for the period of two month (Could be renewed). The candidate will provide support in all Information technology related matters

Scope of work

The Intern will have the following duties:

- Assist the ICT unit to provide technical support to UNFPA ASRO & Egypt CO
- Provide daily troubleshooting to UNFPA staff.
- Follow up and ensure all computers and network peripherals are working providing optimum performance
- Help the staff to backup and restore their Data as needed
- Support the ICT unit when needed with designing graphics and templates.
- Follow up of the Cloud Storage vital records/folders.
- Follow up on copying the emergency data on the right destinations
- Support in the Office expansion project
- Support the Regional Office in the development of ICT oversight documentation and info notes for the 15 Arab States supported country offices
- Perform any other duties as required within the same capacity.

Important note to candidates

The successful candidate will be asked to do approximately a 2-month assignment starting by April He/she is expected to work on a voluntary basis. UNFPA is not able to offer any stipend for the time provided.

Qualifications

- Good knowledge of installation of hardware and software in a network environment
- Good knowledge of the latest windows operating systems and network essentials
- Good knowledge of email communication systems.
- Good photo/video editing skills
- Good writing skills for reporting purposes

Learning opportunity

The successful candidate will gain good hands-on experience on day-to-day management of a medium sized office LAN environment with enhanced security policies/procedures. In addition to the knowledge of the UN corporate systems and applications.

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